# PUBLIC MEETING OF THE NEBRASKA REAL PROPERTY APPRAISER BOARD

Wednesday, June 16, 2021, 2:00 p.m. Nebraska Real Property Appraiser Board Office, First Floor, Nebraska State Office Building 301 Centennial Mall South, Lincoln, Nebraska

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# **AGENDA**

A.	. Opening 2:00 p.m.				
В.	. Notice of Meeting (Adopt Agenda)				
C.	Chair's State of the Board Report				
D.	Director's Comments				
E.	General Public Comments				
F.	7. Review of 2019-20 Strategic Planning Goals and Objectives				
G.	Compliance  1. Review of Enforcement/Investigations 1-4  2. Enforcement of Real Property Appraiser Act  3. Enforcement of Appraisal Management Company Registration Act  4. Investigative Processes and Procedures (Title 298 – Ch. 8)  5. Forms  a. Grievance Against Appraiser  (https://appraiser.ne.gov/Enforcement/pdf/Appraiser Grievance Form.pdf)  b. Grievance Against AMC  (https://appraiser.ne.gov/Enforcement/pdf/AMC Grievance form.pdf)  6. Short- and Long-Term Goals and Objectives  a. Continue monitoring the effectiveness and efficiency of the Compliance Program (long-term)				
H.	Credentialing and Registration  1. Review of Current Credential Holders/AMC Registrations 1-7  2. Review of Credential Holder Renewals 8  3. 2018-24 Credential Holder/AMC Registration Projections 9-11  4. Real Property Appraiser Credentials  a. General Discussion  i. Reporting of Previous Disciplinary Action on Applications  b. Real Property Appraiser Qualifications  c. Real Property Appraiser Credential Renewal  d. Supervisory Real Property Appraiser  e. Processes and Procedures  i. Credentialing through Education, Experience, and Examination (Title 298 – Ch. 2)  ii. Credentialing through Reciprocity (Title 298 – Ch. 3)  iii. Renewal of Active Credential (Title 298 – Ch. 4)  iv. Inactive Status (Title 298 – Ch. 5)				

#### f. Forms

- Application for Nebraska Certified General Real Property Appraiser i. (https://appraiser.ne.gov/residential forms/pdf/Resident CG Application.pdf)
- Application for Nebraska Certified Residential Real Property Appraiser ii. (https://appraiser.ne.gov/residential forms/pdf/Resident CR Application.pdf)
- Application for Nebraska Licensed Residential Real Property Appraiser iii. (https://appraiser.ne.gov/residential forms/pdf/Resident LR Application.pdf)
- Application for Nebraska Real Property Appraiser Credential by Reciprocity iv. (https://appraiser.ne.gov/reciprocity/docs/Reciprocity Application.pdf)
- Application for Trainee Real Property Appraiser Credential v. (https://appraiser.ne.gov/Appraiser Credentialing/pdf/Trainee Application.pdf)
- Application for Registration as Supervisory Real Property Appraiser vi. (https://appraiser.ne.gov/Appraiser Credentialing/pdf/Supervisory Appraiser Application.pdf)
- Real Property Appraisal Practice Experience Log vii. (https://appraiser.ne.gov/Appraiser Credentialing/pdf/NRPAB Experience Log Page PDF for
- Application for Inactive Status of Nebraska Real Property Appraiser Credential viii. (https://appraiser.ne.gov/Appraiser Credentialing/pdf/Inactive Status Application.pdf)
- Short- and Long-Term Goals and Objectives
  - Explore Opportunities to Increase Number of Nebraska Resident Appraisers
- 5. Temporary Credential
  - a. Processes and Procedures (Title 298 Ch. 2)
  - b. Forms
    - Application for Nebraska Real Property Appraiser Temporary Credential i. (https://appraiser.ne.gov/Appraiser Credentialing/pdf/Temporary Application.pdf)
    - Application for Renewal of Nebraska Real Property Appraiser Temporary ii. Credential
      - (https://appraiser.ne.gov/Appraiser Credentialing/pdf/Temporary Renewal Application.pdf)
  - c. Short- and Long-Term Goals and Objectives
- 6. Appraisal Management Company Registration
  - a. Processes and Procedures (Title 298 Ch. 2)
    - **Initial Registration** i.
    - Renewal of Registration ii.
  - b. Forms
    - Application for Nebraska Appraisal Management Company Registration i. (https://appraiser.ne.gov/AMC/AMC Registration Application.pdf)
    - Application for Renewal of Nebraska AMC Registration ii. (https://appraiser.ne.gov/AMC/AMC Renewal Application.pdf)
    - Federally Regulated AMC Nebraska Reporting Form iii. (https://appraiser.ne.gov/AMC/Federally Regulated AMC Annual Reporting Form.pdf)
  - Short- and Long-Term Goals and Objectives

I.	Ed	ucation			
	1.	General			
		a. Short- and Long-Term Goals			
	2.	Qualifying Education			
		a. Processes and Procedures (Title 298 – Ch. 6)			
		b. Application for Qualifying Education			
		(https://appraiser.ne.gov/Education/Applications/QE Activity Application.pdf)			
		c. Short- and Long-Term Goals and Objectives			
	3.	Continuing Education			
		a. Processes and Procedures (Title 298 – Ch. 6)			
		b. Forms			
		i. Application for Continuing Education			
		(https://appraiser.ne.gov/Education/Applications/CE_Activity_Application.pdf)			
		ii. Application for Continuing Education Renewal			
		(https://appraiser.ne.gov/Education/Applications/CE Activity Renewal Application.pdf)			
		c. Short- and Long-Term Goals and Objectives			
	4.	Supervisory Real Property Appraiser and Trainee Course			
		a. Processes and Procedures (Title 298 – Ch. 6)			
		b. Application for Supervisory Real Property Appraiser and Trainee Course			
		(https://appraiser.ne.gov/Education/Applications/Supervisor_Trainee_Activity_Application.pdf)			
	_	c. Short- and Long-Term Goals and Objectives			
	5.	Instructors (Titl 200 Gl C)			
		a. Processes and Procedures (Title 298 – Ch. 6)			
		b. Application for Instructor Approval			
		(https://appraiser.ne.gov/Education/Applications/Instructor_Application.pdf)			
	6	c. Short- and Long-Term Goals and Objectives			
	6.	Post-Secondary Education			
	7	a. Short- and Long-Term Goals and Objectives			
	/.	Board Representation/Offerings			
		a. Short- and Long-Term Goals and Objectives			
J.	Pe	rsonnel			
	1.	Staff Positions 1-7			
		a. Contract Employee Performance Recognition Program			
		(Performance Management System Score)			
	2.	Policies and Procedures			
		a. Employee Handbook 8-44			
		b. State of Nebraska Expense Reimbursement Policies 45-50			
		NIDDADD 11/1/1 17 4 1 1 1 (FCC 1 C 1 1 10 0010) 51			

1.	Staff Positions 1-					
	a. Contract Employee Performance Recognition Program					
	(Performance Management System Score)					
2.	Policies and Procedures					
	a. Employee Handbook	8-4				
	b. State of Nebraska Expense Reimbursement Policies	45-5				
	c. NRPAB Personal Vehicle Use Authorization (Effective September 19, 2019)	5				
	d. Board Member Orientation Packet	52-9				
3.	Conferences/Training					
	a. Fall/Spring AARO Conference					
4.	Board Structure					
5.	Renewal Season Interns					
6.	Short- and Long-Term Goals and Objectives					
	a. Continue updating the policies and procedures documents as needed to ensure compliance with state policy changes, NAPE/ASFCME contract changes, and to address general work environment needs and/or changes (long-term)					
	b. Continue utilization of two renewal season interns (long-term)					
	c. Explore Contract Employee Performance Recognition Program internal procedur (short-term)	re				

#### K. Public Information

- 1. General
  - a. Short- and Long-Term Goals
    - i. Encourage development of Memos from the Board and Facebook posts that contain facts the appraiser community may be interested in (long-term)
    - ii. Continue utilizing the NRPAB website, NRPAB Facebook page, The Nebraska Appraiser, and Memos from the Board to disseminate relevant and important information to the appraisal business community and the general public in a timely manner. This includes information related to state and federal regulations, credentialing and registration requirements, renewal information, education information, Board policies and procedures, and other information that affects the industry (long-term)
    - iii. Explore the development and implementation of an updated NRPAB logo

#### 2. NRPAB Website

- a. Processes and Procedures
- b. Short- and Long-Term Goals and Objectives
  - i. Continue to monitor the effectiveness of current NRPAB website, and repair bugs and make improvements and add enhancements needed to address functionality or use (long-term)
- 3. Memos from the Board
  - a. Processes and Procedures
  - b. Short- and Long-Term Goals and Objectives
    - i. Continue utilization of Memos from the Board to disseminate important information in a timely manner that should not be held for the next release of The Nebraska Appraiser (long-term)
- 4. The Nebraska Appraiser Newsletter
  - a. Processes and Procedures
  - b. Short- and Long-Term Goals and Objectives
    - i. Continue releasing new issues of The Nebraska Appraiser on a quarterly basis to disseminate important information to the appraisal business community and the general public in an effective and efficient manner
- 5. NRPAB Facebook Page
  - a. Processes and Procedures
  - b. Short- and Long-Term Goals and Objectives
    - i. Continue utilization of the NRPAB Facebook page to disseminate important information in a timely manner that that appraiser community and general public would otherwise not be aware of, such as documents posted to the NRPAB website, meeting information, and NRPAB policy and business information (long-term)

L.	. Administration					
	1.	Po	olicies	and Procedures (not already on agenda)		
		a.	NRF	PAB Meetings		
			i.	LB83 - Change public meeting provisions and provide for		
				virtual conferencing under the Open Meetings Act	1-3	
			ii.	Agenda Structure		
		b.	Req	uest Forms		
			i.	Confidentiality Waiver		
				(https://appraiser.ne.gov/request_forms/docs/confidentiality_waiver.pdf)		
			ii.	Real Property Appraiser Document Request Form		
				(https://appraiser.ne.gov/request_forms/docs/request_form.pdf)		
			iii.	Real Property Appraiser Information Change Form ( <a href="https://appraiser.ne.gov/request_forms/docs/Appraiser_Information_Change.pdf">https://appraiser.ne.gov/request_forms/docs/Appraiser_Information_Change.pdf</a> )		
			iv.	Request for Criminal History Record Information Form		
			1 V .	(https://appraiser.ne.gov/request_forms/docs/CHRI_Release_Form.pdf)		
			v.	Application for Preliminary Criminal History Review		
				(https://appraiser.ne.gov/request_forms/docs/Preliminary_Criminal_History_Review_A	<u>xpplicatio</u>	
				n.pdf)		
			vi.	AMC Document of Good Standing Request Form		
			::	(https://appraiser.ne.gov/AMC/AMC Good Standing Document Request Form.pdf)		
			vii.	AMC Information Change Form (https://appraiser.ne.gov/AMC/AMC Information Change Form.pdf)		
		c.	Shor	rt- and Long-Term Goals and Objectives		
		٠.	i.	Continue to monitor the effectiveness of current processes and procedure	es. and	
				update processes and procedures as needed to maintain effectiveness and		
				efficiency of the administration of the Board's programs (long-term)		
			ii.	Purchase and install video equipment and software needed to hold NRP	AB	
				meetings by virtual conferencing under the Open Meetings Act (short-te		
	2.	N.	RPAB	Records Management	,	
		a.	Rete	ention Schedule 71	4-9	
		b.	Shor	rt- and Long-Term Goals and Objectives		
			i.	Continue to transfer remaining paper files to electronic file format (long	-term)	
	3.	N.	RPAB	3 Database		
		a.	AM	C Online Renewal Application and Interface	10-14	
		b.	Shor	rt- and Long-Term Goals and Objectives		
			i.	Continue to monitor the effectiveness of current NRPAB database, repair		
				and make improvements and add enhancements needed to address progr	am or	
				use changes (long-term)		
			ii.	Explore online real property appraiser initial applications, AMC initial		
				applications, education activity applications, and other services that requ	iire	
				payment of a fee (long-term)		
			iii.	Explore use of Federal grant money to pursue development of a translate		
				system between the NRPAB Database and the ASC Federal Registry sys	stem	
				(short-term)		
			iv.	Explore online AMC renewal application and AMC Interface upgrade (s	short-	
				term)		
	4.			al Review Services Contractor Program	15.01	
		a.		raska Vendor Performance Program	15-21	
		b.		tractor Agreements	22.20	
			1. ::	Applicant Appraisal Review Services Agreement		
			ii. :::	Subject Matter Expert Services Agreement		
			iii.	Hearing Officer Services Agreement	30-39	

		c.	ii. NRPAB Applicant Review Services Contactor USPAP	40 41			
Μ.	Ap	pra	isal Subcommittee				
N.	Ap	pra	isal Foundation				
O.	AA	RO					
P.	Laws, Rules and Guidance Documents						
	1.	La	VS				
		a.	Real Property Appraiser Act				
			(https://appraiser.ne.gov/docs/pdf/Real_Property_Appraiser_Act_Effective_8_16_2020.pdf)				
			i. Practical Applications of Real Estate Appraisal 1-	14			
			ii. AQB Approved Degree Program Curriculum Use				
			$\mathcal{E}$	15			
			iii. Exemption for Real Property Appraisers to Represent Themselves as				
				16			
		b.	Appraisal Management Company Registration Act				
(https://appraiser.ne.gov/docs/pdf/Appraisal Management Company Registration Ac		(https://appraiser.ne.gov/docs/pdf/Appraisal Management Company Registration Act Effective 8 6 2020.pdf)	<u> </u>				
		c	Processes and Procedures				
		d.	Short- and Long-Term Goals and Objectives				
		u.	i. Address changes to USPAP, Real Property Appraiser Qualifications Criteria,				
			ASC Policy Statements, AQB CAP Program Guidelines, and Title XI as				
			required (long-term)				
			ii. Work with the Banking Commerce and Insurance Legislative Committee's				
			Legal Counsel to draft a bill to be introduced addressing the changes needed i	n			
			the Real Property Appraiser Act (short-term)				
	2.	Ru	1 7 11				
		a.	Title 297				
			(https://appraiser.ne.gov/docs/pdf/Title 297 Effective 05-20-2012.pdf)				
		b.	Title 298				
			(https://appraiser.ne.gov/docs/pdf/Title_298.pdf)				
			i. Summary of Proposed Changes to Title 298 of the NAC_May 18, 202117-	23			
			ii. Two-Year 7-Hour USPAP Update Course Requirement				
		c.	Processes and Procedures				

- d. Short- and Long-Term Goals and Objectives
  - Harmonize Title 298 with the changes made to the Nebraska Real Property Appraiser Act and Appraisal Management Company Registration Act as needed (long-term)
  - ii. Continue to monitor the effectiveness of regulations to reduce unnecessary regulatory burden, remove barriers to entry into the real property appraiser profession, maintain an effective education program, and provide for better clarification and administration (long-term)
  - Adopt changes to reduce unnecessary regulatory burden and remove barriers to iii. entry into the real property appraiser profession, provide for better clarification and administration, and harmonize Title 298 with the changes made to the Nebraska Real Property Appraiser Act through LB808 in 2020 and LB23 in 2021 (short-term)
- 3. Guidance Documents

(https://appraiser.ne.gov/guidance documents.html)

- a. Processes and Procedures
- b. Short- and Long-Term Goals and Objectives
  - Continue to adopt Guidance Documents for public advisement concerning interpretation of statutes and rules (long-term)
  - ii. Retire Guidance Documents that are no longer relevant (long-term)
- 4. Internal Procedural Documents .24-36
  - a. Processes and Procedures
  - b. Short- and Long-Term Goals and Objectives
    - Continue to adopt internal procedures as needed to assist with the Board's administration of its programs (long-term)
    - ii. Retire internal procedures that are no longer relevant (long-term)

## Q. Financial

1.	Review of Current Fiscal Year	1-6		
2.	2. 2021-24 Projections			
	FY 2021-22 Budget			
	a. Policies and Procedures			
	i. AMC Fund/Appraiser Fund Split	16-21		
	b. Goals and Objectives			
4.	Fees			
	a. Real Property Appraiser Program Fees			

- a. Real Property Appraised Flogram Feesb. Appraisal Management Company Registration Program Fees

## **R. SWOT Analysis**

## S. Adjourn